

Status of Baltimore City Services

● Baltimore City Public Schools

Classes are suspended. Access learning packets at baltimorecityschools.org/learning-packets

● Baltimore Development Corporation

The office is closed to visitors, but BDC is still operating.

● Baltimore Municipal Zoning Authority

All hearings are suspended. No new appeals accepted.

Baltimore Police Department

● Police Stations

Public access to buildings is restricted.

● Reporting Crimes

As stations are closed, some crimes can be reported online: baltimorepolice.org/file-police-report

● BPD Officers

Police Officers continue their patrols & duties 24/7.

Board of Elections

● Office

The office is not open to the public.

● Primary Election

The primary election has been moved from April 28, 2020, to June 2, 2020.

- **CAP Centers** are not open to the public, but staff can accept BH20 applications via mail. For more info, visit bmorechildren.com/community-action-partnership

Department of Housing & Community Development (DHCD)

● In-person plan reviews, licensing, & registration

These in-person services are suspended.

● Construction inspections

Department of Public Works

● Water Bill Payments

Pay **online** or by mail.

● Trash & Recycling

● Call Center - Call 311 for water-related emergencies

● Customer Walk-In Center

● Citizen Drop Off Centers - Northwest, Eastern, & Southwest closed. Landfill & other centers remain open.

● Street Sweeping

Department of Social Services

- Offices are closed - Call 443-423-6400 for assistance.

Department of Transportation

● Charm City Circulator

Non-Disabled passengers should board at the back.

● Impound Lots for Towed Vehicles

No vehicle retrieval but additional fees will not accrue.

● Ticketing of Vehicles

Ticketing only for immediate safety & pedestrian issues.

● Metered Parking - No payment necessary.

Fire Department

● Public Education Events & CPR Trainings

● Emergency Response

Environmental Control Board

● Hearings

- **Requests for Hearings, Fine Reductions, & Tax Sale Reviews** should be mailed to 1 N. Charles Street, 13th Floor, Baltimore, Maryland 21201, or emailed to ecb@baltimorecity.gov. No walk-ins.

Health Department

● Senior Centers

Older adults who need a home delivered meal can call the Maryland Access Point at 410-396-CARE (2273).

● Permit Applications

● BARCS Animal Shelter

Open by appointment only.

Liquor Board

- **Renewal applications, supporting documents, & payment** can be placed in a drop box outside the office (1 N. Charles Street, Suite 1500).

● Liquor Board Hearings

Mayor's Office of Employment Development

● Employment Centers

In-person services suspended, but customers can call during normal business hours for assistance.

Mayor's Office of Homeless Services

● Emergency Shelters

All shelters are sheltering in place.

● Street Outreach

Teams are redeployed to deliver food and supplies to persons in need.

● Redwood Street Office

Walk-in services are suspended.

Office of Equity & Civil Rights

● Outreach Events

● Complaints

Complaints can be made via phone (410-396-3141) or online: civilrights.baltimorecity.gov/file-a-complaint

● Office of the Inspector General

Hotline is functional (443-984-3476).

Recreation & Parks

● Programs, Facilities, & Rentals

Facilities are not open to the public with the exception of meal distribution - see below.

● Meal Distribution

Students can pick up a snack & dinner at over 40 centers - Visit bit.ly/38XqBp2 to find a site near you.

Sheriff's Office

- **Evictions** have been halted. If you receive an eviction notice, call the Public Justice Center at 410-625-9409.

| Symbols: | | |
|--------------|------------|-------------|
| ● Unaffected | ● Modified | ● Suspended |

